

Terms and conditions

In accordance with the French law, only the French text of our terms and conditions is legal. What follows is a translation.

1. A stay in our chalet is only possible for a limited period of stay. The guest may under no circumstances invoke one or another right to perpetuate his stay.
2. The reservation is final when the deposit of 50% of the amount of the invoice has been received by us.
3. The clearance must be received by us no later than 7 days before the start of the stay. For a stay booked within 7 days before the start of the stay, the entire amount must be transferred at once. Non-reserved meals and other consumptions must be paid in cash on the morning of departure.
4. Any cancellation must be notified by e-mail.
Free cancellation or rebooking is possible in the case of restrictive coronary measures.
In other cases, free cancellation of the stay is possible up to 30 days before arrival. In case of cancellation from 30 days before arrival, 50% of the total booking will be charged.
In case of cancellation from one week before arrival, during the stay or no show, 100% of the total reservation will be charged.
5. If the owner is forced to cancel the stay, the guest will be notified by e-mail. Previously deposited amounts will be reimbursed.
6. On the day of arrival the room is available from 3 pm, on the day of departure the room must be left before 10.30 am.
7. The guest is obliged to leave the areas at his disposal in good condition.
8. The entire chalet, including the exterior, is smoke-free.
9. The chalet is not specifically equipped for the reception of very small children who cannot sleep in a large bed or who cannot sleep alone in a room.
10. Pets are not permitted.